

DCHS Community Services Division - Summary Dashboard Report

Data through March 2011

Other Notable Items Time Frame 1Q11-2011

Work Training received federal funding extensions from the Workforce Development Council and the Juvenile Rehabilitation Administration starting July 1 through June 30, 2012. Youth programs are funded in the amount of \$3,554,342 and adult programs received \$2,061,404

The Executive visited WorkSource Renton to talk with staff about their comprehensive employment services for both adults and youth. The dialogue's emphasis was on providing excellent customer service and supporting equity and social justice for a wide range of customers with barriers to self-sufficiency.

The draft Housing section of the 2012 King County Comprehensive Plan is being reviewed by the Exec. and Public Health Departments for presentation to the King County Council in the fall of 2011.

Rural senior centers received transportation awards from Washington State: the Maple Valley Community Center received \$200,000 to provide rides for center participants and \$500,000 to Mount Si Senior Center to continue its transportation program for frail older adults.

The number of households served by KCVP dropped slightly (10%) in 1st quarter 2011 (2,823) compared with 1st quarter 2010 (3,152). The financial assistance dollars also dropped slightly (12%) (\$304,901 in 2011 vs. \$347,804 in 2010).

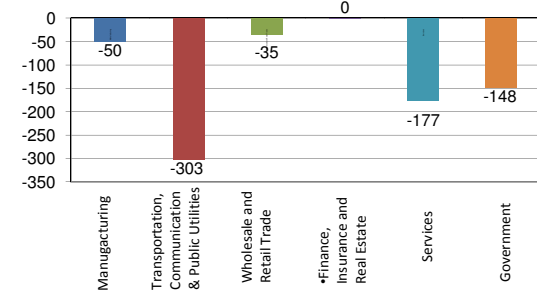
Key
CDBG - Community Development Block Grant
DCHS - Dept. of Community and Human Services
DWP - Dislocated Worker Program
HCD - Housing and Community Development Prog.
HUD - Housing and Urban Development
KCJI - King County Jobs Initiative
KCVP - King County Veterans Program
RFP - Request for Proposals
VHS - Veterans and Human Services
WDC - Workforce Development Council
WIA - Workforce Investment Act
WTP - Work Training Program
YFS - Youth and Family Services

2011 Business Plan Performance Measures

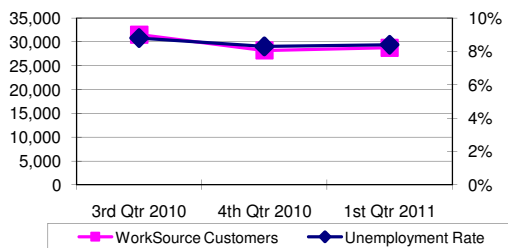
Measure	Status	Hist Avg	2010 Target	2010 Act	2011 Target	2011 YTD Act	Bench mark
Youth advance educationally or secure employment (Quarterly)	◆	93.8%	95.0%	92.3%	95.0%	78.6%	86%
Adult clients are employed or gain employment (Quarterly)	◆		NA	NA	85.0%	70.0%	76%
Adult clients retain employment for six months (Quarterly)	◆	86.5%	86.0%	81.2%	86.0%	81.5%	80%
Employer satisfaction with WorkSource Renton sponsored events (June, Dec)		NA	NA	NA	4.0	NA	80%
Percent of job seekers satisfied with WorkSource Renton services/resources (June, Dec)		94.6%	NA	94.3%	4.8	NA	45%
Reduce juvenile court involvement (Updated June, Dec)		78.4%	85.0%	81.5%	80.0%	NA	77% 73%
Youth achieve one or more service plan goals (Updated June, Dec)		86.6%	85.0%	88.0%	85.0%	NA	75%
Decrease social isolation and related disabilities of older adults (Updated June, Dec)		93.6%	NA	92.8%	94.0%	NA	95%
Improve self-sufficiency of veterans receiving case management services (Quarterly)	◆	NA	NA	87.0%	90.0%	83.0%	69%
Reduce jail days for vets (Quarterly)	▲	5,407	8,000	5,616	8,000	2,140	
Reduce PTSD symptoms for vets (Updated June, Dec)		96.4%	95.0%	97.3%	95.0%	NA	75%
Increase Domestic Violence safety planning (Updated June, Dec)		95.7%	80.0%	92.4%	95.0%	NA	95%
Increase ability of sexual assault victims to cope with trauma (Updated June, Dec)		85.4%	85.0%	90.6%	85.0%	NA	76%
Number of low income housing units funded (Annually)		574	500	580	250	NA	
Percent of emergency shelter clients progressing to more stable housing (Updated June, Dec)		59.8%	70.0%	56.4%	60%	NA	59%
Percent of transitional housing clients progressing to more stable housing (Updated June, Dec)		74.2%	72.0%	76.8%	70%	NA	86%
Percent of households remaining in housing after receiving homeless prevention assistance (Updated June, Dec)		92.6%	80.0%	95.8%	85%	NA	84%

Watch/Target at risk = ◆ Unfavorable trend/Target or historical average not attainable = ▼
Improving/Target Achievable = ▲

Business Sectors Continue to Lose Jobs in King County During First Quarter 2011



Demand for WTP Services Remains High, Closely Tracking Unemployment Trends



Director's Message

This report's focus is on the Work Training Program. One performance target at risk is our goal for 95% of youth participants to advance educationally or secure employment, although the percentage is expected to increase in the second quarter when many youth participants get their GED certificates. Recognizing that youth employment opportunities are difficult in the current economic climate (see graphs above), we have taken steps to improve our relationships with private and public sector employers and to develop more internships for our youth.

We are also being challenged to meet our goals of job placement and job retention for adult work training program participants (the Dislocated Worker Program; the KC Jobs Initiative, which targets those exiting the criminal justice system; and Career Connections, which targets families emerging from homelessness). Many of our adult and youth clients are in educational programs to increase their employability. Given the economic situation and the types of jobs coming on-line, we have increasingly moved toward helping our clients attain post-secondary credentials, recognizing these are critically important to putting them on the path to self-sufficiency. As clients complete their education and become more competitive for the available jobs, we expect these figures to improve.